




Make a HP (Poly & Plantronics) warranty claim

Open the following link: <https://support.hp.com/us-en/help/repair#poly>

Choose «Get started».

Need help to resolve an issue with a Poly device?

If your device is within warranty, you'll be able to request an exchange by providing a little information about the issue.

 Identify your device >  Review options >  Contact us or start product exchange

[Get started](#) Business users or partners? [Get Started Here](#)

Use an existing login or create a new account.

Sign in to choose from your saved products


[Sign in](#) [Create an account](#)

Choose «Add a new product»:

[+ Add a new product](#)

Enter serial number and complete registration.

Choose «Product Exchange».



Product Exchange

Request a replacement for a defective product

[>](#)

Choose «Issue description».

Exchange your product for a replacement

Tell us about your issue:

Issue description: *

Select issue description



Software version

Software version number

Additional problem description

0 of 300

Continue

Enter contact information and submit your request.

Company name

Company Inc.

Phone number *

11234567890

Alternate email

johndoe@email.com

Street address line 1 *

1234 100th Avenue NE

Street address line 2

Apt. #1234

Street address line 3

Address Information

City/town *

City name

State/province *

State name

ZIP/postal code *

98000

Country/region *

Select country/region

By checking this box, I acknowledge HP is not responsible for the loss of data, programs, or my confidential, personal, or proprietary information contained in storage media on any device being shipped

By completing and submitting this form you consent to the use of your data in accordance with HP's Privacy statment.

[Learn more about HP's privacy statement.](#)

Submit

You will be infomed about the pickup.